

Waste survey results

Street or area

Date

Number of answers

Tally how many residents ticked each box. Percent positive = (number of 4s + number of 5s) divided by the total, times 100.

STATEMENT	1	2	3	4	5	TOTAL	% POSITIVE
1. I know which items go in the recycling bin where I live.							
2. Sorting my waste at home is easy.							
3. Sorting waste properly is worth the extra effort.							
4. My waste is collected on the days it is supposed to be.							
5. Overall, I am happy with waste collection where I live.							

How many bags of general trash does your household put out in a typical week

LESS THAN ONE	ONE	TWO	THREE	FOUR OR MORE

Strengths

The two statements with the highest percent positive.

What to fix first

The two statements with the lowest percent positive.

What the open answers say

Sort the comments into three or four themes.

You said, we will

What residents told you, and what changes on collection day.