

Warehouse staff survey

Do not write your name. Answer about your own shift and area. Your supervisor will not see this form.

Site or building

Date

For each statement, tick one box from 1 (strongly disagree) to 5 (strongly agree).

STATEMENT	STRONGLY DISAGREE					STRONGLY AGREE				
1 I can report a near miss without getting in trouble.	☐	☐	☐	☐	☐					
2 Aisles and walkways in my area are kept clear.	☐	☐	☐	☐	☐					
3 The equipment I use works when I need it.	☐	☐	☐	☐	☐					
4 When I am sent to a location, the stock is there.	☐	☐	☐	☐	☐					
5 I can hit my targets without cutting corners.	☐	☐	☐	☐	☐					
6 I was trained on every machine I am asked to use.	☐	☐	☐	☐	☐					
7 My supervisor treats everyone on my shift fairly.	☐	☐	☐	☐	☐					
8 When I report a problem, something is done about it.	☐	☐	☐	☐	☐					
9 What slowed you down most on your last shift?										
☐ Waiting for work	☐ Faulty equipment	☐ Stock not in place	☐ Blocked aisles	☐ Nothing						
10 Do you see yourself working here a year from now?										
☐ Yes, for sure	☐ Probably	☐ Not sure	☐ Probably not	☐ No						
11 What should we fix first on your shift, and where is it?										
12 What works well here that we should keep?										

Thank you. Look for the results on the break room board.

poll-maker.com/warehouse

Optional questions (1 of 3)

Add any of these to the core questions. Keep the numbering running on from page one.

Safety on the floor

STATEMENT	STRONGLY DISAGREE				STRONGLY AGREE
13 Drivers and people on foot are kept apart where they cross.	1	2	3	4	5
14 I have safety gear that fits me properly.	1	2	3	4	5
15 There is help or a lift aid for heavy loads.	1	2	3	4	5
16 Which of these did you see in the last month? (tick all that apply)					
☐ Blocked exits ☐ Damaged racking ☐ Speeding trucks ☐ Wet or slippery floors					
☐ Overloaded pallets ☐ None of these					
17 In the last month, did you see a near miss nobody reported?					
☐ Yes ☐ No ☐ Not sure					

Forklifts and powered trucks (operators answer)

STATEMENT	STRONGLY DISAGREE				STRONGLY AGREE
18 The truck I drive is checked before each shift.	1	2	3	4	5
19 A faulty truck is taken out of use until it is fixed.	1	2	3	4	5
20 When were you last assessed driving the truck you use?					
☐ This year ☐ 1 to 3 years ago ☐ Over 3 years ago ☐ Never ☐ Not sure					

Stock and picking accuracy

21 How often is stock missing at the location you are sent to?

☐ Never ☐ Rarely ☐ Sometimes ☐ Often ☐ Always

STATEMENT	STRONGLY DISAGREE				STRONGLY AGREE
22 I know what to do when a count does not match.	1	2	3	4	5
23 When you find stock in the wrong place, what do you usually do?					
☐ Log it on the scanner ☐ Tell my lead ☐ Move it myself ☐ Leave it ☐ Not sure					

Optional questions (2 of 3)

Add any of these to the core questions. Keep the numbering running on from page one.

Stock and picking accuracy (continued)

24 What causes most picking mistakes in your area? (tick all that apply)

- ☐ Look-alike products ☐ Worn labels ☐ Wrong system data ☐ Rushing ☐ Poor lighting
☐ New staff

Shifts, hours and breaks

STATEMENT	STRONGLY DISAGREE				STRONGLY AGREE
25 I get my schedule early enough to plan my week.	1	2	3	4	5
26 I can take my full breaks, even at busy times.	1	2	3	4	5
27 How do you feel about the overtime you work?					
☐ I want more ☐ About right ☐ A bit too much ☐ Far too much ☐ I do none					
28 In the last month, how often was it too hot or cold to work well?					
☐ Never ☐ Rarely ☐ Sometimes ☐ Often ☐ Always					

Handover, fairness and staying

STATEMENT	STRONGLY DISAGREE				STRONGLY AGREE
29 Shift handover tells me what I need to know.	1	2	3	4	5
30 I hear about changes before they affect my work.	1	2	3	4	5
31 Agency and direct staff are treated the same here.	1	2	3	4	5
32 What would most make you stay longer?					
☐ Better pay ☐ Steadier hours ☐ Better equipment ☐ Chance to move up ☐ Better supervisors					

About you and your shift (optional)

33 Which shift do you usually work?

- ☐ Days ☐ Evenings ☐ Nights ☐ Weekends ☐ Rotating

Optional questions (3 of 3)

Add any of these to the core questions. Keep the numbering running on from page one.

About you and your shift (optional) (continued)

34 Where do you spend most of your shift?

☐ Receiving ☐ Storage ☐ Picking ☐ Packing ☐ Shipping ☐ Other

35 How long have you worked at this site?

☐ Under 3 months ☐ 3 to 12 months ☐ 1 to 3 years ☐ Over 3 years

36 Are you employed directly or through an agency?

☐ Directly ☐ Through an agency ☐ Prefer not to say

Thank you. Look for the results on the break room board.

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