

Union member survey

Do not write your name. Your answers go to the union, never to management, and are only ever reported as totals.

Local

Date

For each statement, tick one box from 1 (strongly disagree) to 5 (strongly agree).

STATEMENT	STRONGLY DISAGREE					STRONGLY AGREE				
1 My steward is easy to reach when I need help.	☐	☐	☐	☐	☐					
2 Problems I take to the union get followed up.	☐	☐	☐	☐	☐					
3 I hear union news before the rumors reach me.	☐	☐	☐	☐	☐					
4 Union leaders ask members before big decisions.	☐	☐	☐	☐	☐					
5 I know what my dues pay for.	☐	☐	☐	☐	☐					
6 Our contract is enforced where I work.	☐	☐	☐	☐	☐					
7 Our last contract improved my pay or conditions.	☐	☐	☐	☐	☐					
8 The union stands up for members in jobs like mine.	☐	☐	☐	☐	☐					
9 Overall, how satisfied are you with our union?										
☐ Very satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied ☐ Very dissatisfied										
10 In the past year, did you ask the union for help at work?										
☐ Yes, resolved ☐ Yes, still open ☐ Yes, not resolved ☐ No										
11 What should the union put the most effort into next year?										
☐ A stronger contract ☐ Enforcing our contract ☐ Keeping members informed										
☐ Organizing new members ☐ Political action										
12 What is one thing the union should do differently?										

Thank you. Fold this sheet and hand it to a steward, or drop it in the sealed box at the union hall.

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Optional questions (1 of 3)

Add any of these to the core questions. Keep the numbering running on from page one.

Before bargaining

13 Which issue should be the top priority in the next contract?

- ☐ Wages ☐ Health insurance ☐ Retirement ☐ Job security ☐ Staffing and workload
☐ Scheduling

14 Which issue should come second?

- ☐ Wages ☐ Health insurance ☐ Retirement ☐ Job security ☐ Staffing and workload
☐ Scheduling

15 How would you split an extra dollar an hour between wages and retirement?

- ☐ All to wages ☐ Mostly wages ☐ Half and half ☐ Mostly retirement ☐ All to retirement

16 Which of these have been a problem for you in the past year? (tick all that apply)

- ☐ Short staffing ☐ Forced overtime ☐ Unfair discipline ☐ Unsafe conditions ☐ Schedule changes
☐ Pay errors ☐ None of these

17 Which of these would you do to back the bargaining team? (tick all that apply)

- ☐ Wear a button or shirt ☐ Sign a petition ☐ Come to a rally ☐ Talk to coworkers
☐ Join a committee

18 What one change to the contract would matter most to you?

First year as a member

19 How did you first hear about the union here?

- ☐ At orientation ☐ A steward ☐ A coworker ☐ Online ☐ Much later

STATEMENT	STRONGLY DISAGREE			STRONGLY AGREE		
20 Someone from the union welcomed me when I started.	1	2	3	4	5	
21 I know what the union has won for people here.	1	2	3	4	5	

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Optional questions (2 of 3)

Add any of these to the core questions. Keep the numbering running on from page one.

Meetings and union news

22 How often do you go to union meetings?

- ☐ Most meetings ☐ A few a year ☐ About once a year ☐ Never

23 What would help you get to more union meetings? (tick all that apply)

- ☐ Another time ☐ Join online ☐ Childcare ☐ Shorter meetings ☐ Food ☐ More notice
☐ Nothing

24 Where do you get most of your union news?

- ☐ My steward ☐ Coworkers ☐ Email ☐ Text messages ☐ Social media ☐ Meetings

25 How would you like the union to reach you?

- ☐ Text ☐ Personal email ☐ Phone call ☐ Social media ☐ In person at work

STATEMENT	STRONGLY DISAGREE				STRONGLY AGREE
26 I can get a copy of our contract when I need it.	1	2	3	4	5

Dues and member services

STATEMENT	STRONGLY DISAGREE				STRONGLY AGREE
27 Being a member is worth what it costs me.	1	2	3	4	5

28 Which union services have you used in the past two years? (tick all that apply)

- ☐ Grievance help ☐ Legal advice ☐ Training ☐ Health or pension fund ☐ Member discounts
☐ Scholarships ☐ None

29 Which service should the union add or improve first?

- ☐ Training ☐ Legal help ☐ Health and pension ☐ Social events ☐ Member discounts

Optional questions (3 of 3)

Add any of these to the core questions. Keep the numbering running on from page one.

Stewards and grievances

30 Could you name your steward today?

☐ Yes ☐ Not sure ☐ No

STATEMENT	STRONGLY DISAGREE				STRONGLY AGREE
31 My steward explains my rights under the contract.	1	2	3	4	5
32 I would feel safe filing a grievance if needed.	1	2	3	4	5
33 If you filed a grievance in the past two years, how was it handled?					
☐ Very well ☐ Fairly well ☐ Not well ☐ Did not file					

About you (optional)

34 How long have you been in the bargaining unit?

☐ Under 1 year ☐ 1 to 5 years ☐ 6 to 15 years ☐ Over 15 years

35 Which shift do you mostly work?

☐ Days ☐ Evenings ☐ Nights ☐ Rotating

36 How are you employed?

☐ Full-time ☐ Part-time ☐ Temporary or casual

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