

Technology use survey results

Group or place

Date

Number of answers

Tally how many respondents ticked each box. Percent agree = (number of 4s + number of 5s) divided by the total, times 100.

STATEMENT	1	2	3	4	5	TOTAL	% AGREE
1. My internet connection is good enough for everything I need to do online.							
2. The cost of my internet service is manageable.							
3. I can set up a new app on my phone without help.							
4. I know where to get help when a device or app stops working.							
5. I can tell when an email, text or website is a scam.							
6. Technology makes my everyday life easier.							

At home, do you go online with home broadband (cable, fiber, DSL or satellite), with your phone data, or both

BROADBAND	PHONE DATA ONLY	BOTH	NEITHER

Strengths

The two statements with the highest percent agree.

Where to help first

The two statements with the lowest percent agree.

What the open answers say

Sort the comments into three or four themes.

You said, we will

What you learned about access and skills, and the first thing you will offer.
