

# Employee technology survey results

Team \_\_\_\_\_ Location \_\_\_\_\_ Date \_\_\_\_\_ Number of answers \_\_\_\_\_

Tally how many employees ticked each box. Percent agree = (number of 4s + number of 5s) divided by the total, times 100.

| STATEMENT                                              | 1 | 2 | 3 | 4 | 5 | TOTAL | % AGREE |
|--------------------------------------------------------|---|---|---|---|---|-------|---------|
| 1. My computer is fast enough for the work I do.       |   |   |   |   |   |       |         |
| 2. The software my job depends on works reliably.      |   |   |   |   |   |       |         |
| 3. I can reach my files and systems from any location. |   |   |   |   |   |       |         |
| 4. Video calls and team chat work without trouble.     |   |   |   |   |   |       |         |
| 5. I know how to get help when technology stops me.    |   |   |   |   |   |       |         |
| 6. IT responds quickly when I ask for help.            |   |   |   |   |   |       |         |
| 7. IT staff explain things in words I understand.      |   |   |   |   |   |       |         |
| 8. Problems I report to IT stay fixed.                 |   |   |   |   |   |       |         |

## Which change would help your work the most

| A FASTER COMPUTER | FEWER SIGN-INS | QUICKER IT HELP | BETTER TRAINING | EASIER REMOTE ACCESS |
|-------------------|----------------|-----------------|-----------------|----------------------|
|                   |                |                 |                 |                      |

### Strengths

The two statements with the highest percent agree.

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### First fixes for IT

The two statements with the lowest percent agree.

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### What the open answers say

Sort the comments into three or four themes.

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### You said, we will

What staff told IT, which fixes are under way, and when we will ask again.

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