

Employee relocation survey

Tell us how your move really went. We use the answers to improve the move for the next colleague who relocates, and we only ever report them as totals.

New location

Date

For each statement, tick one box from 1 (strongly disagree) to 5 (strongly agree).

STATEMENT	STRONGLY DISAGREE					STRONGLY AGREE				
1 I knew what my package covered before I said yes.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5					
2 My relocation contact answered questions quickly.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5					
3 My belongings arrived on time and undamaged.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5					
4 Finding a home in the new area went smoothly.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5					
5 Money for the move arrived when I needed it.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5					
6 I knew which parts of my package would be taxed.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5					
7 The support fitted my household, not just me.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5					
8 I feel settled enough to do my best work here.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5					
9 Overall, how satisfied are you with your relocation?										
☐ Very satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied ☐ Very dissatisfied										
10 How long did you have between saying yes and your start date?										
☐ 30 days or less ☐ 1 to 2 months ☐ 2 to 3 months ☐ Over 3 months										
11 Which part of relocating was hardest for you?										
☐ Finding a home ☐ Settling in ☐ Doctors, utilities ☐ Making friends ☐ Something else										
12 What one change would have made your move easier?										

Optional questions (1 of 3)

Add any of these to the core questions. Keep the numbering running on from page one.

At the offer: needs check

13 Who is moving with you? (tick all that apply)

☐ Just me ☐ Partner ☐ Children ☐ Older relative ☐ Pets

14 What will your partner do for work after the move?

☐ Look for a job ☐ Work remotely ☐ Not working ☐ No partner

15 What worries you most about this move? (tick all that apply)

☐ Current home ☐ Finding a home ☐ Schools ☐ Partner job ☐ Costs ☐ Leaving family

16 Which help would make the biggest difference? (tick all that apply)

☐ Home search ☐ Temporary home ☐ School search ☐ Partner career ☐ Area tour ☐ Cash

The move itself: services and paperwork

STATEMENT	STRONGLY DISAGREE			STRONGLY AGREE		
17 The pre-move survey gave a fair estimate.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5	
18 Temporary housing suited my needs.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5	
19 The house-hunting help fitted my budget.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5	
20 Claiming or spending the money was simple.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5	

Your household

STATEMENT	STRONGLY DISAGREE			STRONGLY AGREE		
21 My partner has the support they need to settle.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5	
22 The school or childcare search had enough help.	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5	
23 How is your partner's job search going?	☐ Found work ☐ Still looking ☐ Not looking ☐ Works remotely ☐ No partner					
24 How is your household settling in overall?	☐ Very well ☐ Fairly well ☐ Not very well ☐ Not at all well					

Thank you. Your answers are confidential and are only reported as totals.

poll-maker.com/relocation

Optional questions (2 of 3)

Add any of these to the core questions. Keep the numbering running on from page one.

Three to six months on: settling in

STATEMENT	STRONGLY DISAGREE				STRONGLY AGREE
25 I have people nearby I can call on.	1	2	3	4	5
26 My manager helped me find my feet here.	1	2	3	4	5
27 Would you relocate for this company again?	☐ Yes ☐ Probably ☐ Not sure ☐ No				
28 Do you expect to be working here in two years?	☐ Yes ☐ Probably ☐ Not sure ☐ No				
29 What do you wish you had known before the move?					

About you and your move (optional)

30 What kind of move was this?

☐ New hire ☐ Transfer ☐ Promotion ☐ International

31 How far did you move?

☐ Under 100 miles ☐ 100 to 500 miles ☐ Over 500 miles ☐ Abroad

32 Before the move, did you own or rent your home?

☐ Owned ☐ Rented ☐ Other

33 How was your move paid for?

☐ Company paid all ☐ Company paid part ☐ Lump sum ☐ I paid

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Optional questions (3 of 3)

Add any of these to the core questions. Keep the numbering running on from page one.

When the office relocates (all staff answer)

34 How long is your trip to work now, door to door?

- ☐ Under 15 min ☐ 15 to 29 min ☐ 30 to 44 min ☐ 45 to 59 min ☐ 60+ min

35 How will the new site change your trip?

- ☐ Much shorter ☐ A bit shorter ☐ Same ☐ A bit longer ☐ Much longer

STATEMENT	STRONGLY DISAGREE			STRONGLY AGREE		
36 I know enough about the new site to plan my days.	☐	☐	☐	☐	☐	☐

37 Could the new location change your plans to stay?

- ☐ No change ☐ More likely ☐ Less likely ☐ Not sure

38 What would make the new location work for you?