

Organizational structure results

Team or site

Date

Number of answers

Tally how many employees ticked each box. Percent agree = (number of 4s + number of 5s) divided by the total, times 100.

STATEMENT	1	2	3	4	5	TOTAL	% AGREE
1. Decisions that affect my work are made at the right level.							
2. Routine requests get approved without climbing several levels.							
3. Decisions I wait on usually arrive in time to be useful.							
4. Getting work done with other teams is straightforward.							
5. For each kind of work we do, it is clear which team owns it.							
6. Two teams rarely end up doing the same work.							
7. Our procedures help me do my job more than they slow me down.							
8. My manager has time for each person who reports to them.							
9. Information I need from other parts of the organization reaches me without chasing.							
10. The way we are organized makes it easy to serve our customers.							

Which part of how we are organized slows your work down most

WAITING FOR APPROVALS NOT KNOWING WHO DECIDES HAND-OFFS BETWEEN TEAMS DUPLICATED WORK RULES AND PAPERWORK

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Strengths

The two statements with the highest percent agree.

Parts of the structure to fix first

The two statements with the lowest percent agree.

What the open answers say

Sort the comments into three or four themes.

You said, we will

What we heard, which structural changes we will make, and when we will ask again.
