

Driver survey results

Terminal or yard

Date

Number of answers

Tally how many drivers ticked each box. Percent agree = (number of 4s + number of 5s) divided by the total, times 100.

STATEMENT	1	2	3	4	5	TOTAL	% AGREE
1. I can predict my pay from one week to the next.							
2. I am paid for all the time I work, waiting included.							
3. My schedule leaves enough time for life at home.							
4. My trips are planned so I can finish them legally.							
5. Dispatch tells me about changes as soon as they know.							
6. When I report a vehicle problem, it gets fixed fast.							
7. I can stop to rest when I need to, without trouble.							
8. Managers here treat drivers with respect.							
9. When drivers raise a problem, something changes.							

Which change would make the biggest difference to you

STEADIER OR HIGHER PAY

MORE TIME AT HOME

LESS UNPAID WAITING

BETTER VEHICLES

BETTER DISPATCH

Strengths

The two statements with the highest percent agree.

Fix first

The two statements with the lowest percent agree.

What the open answers say

Sort the comments into three or four themes.

You said, we will

What drivers told us, and what changes before the next survey.