

Cyber crime survey results

Group or area

Date

Number of answers

Tally how many respondents ticked each box. Percent positive = (number of 4s + number of 5s) divided by the total, times 100.

STATEMENT	1	2	3	4	5	TOTAL	% POSITIVE
1. I can usually spot a scam message.							
2. I know where to report a cybercrime.							
3. If I lost money online, I would tell police.							
4. My email and bank logins need a second step.							
5. Each key account has its own password.							
6. I feel safe banking and shopping online.							

Which of them happened in the last 12 months

ABUSE OR THREATS	ID OR CARD MISUSE	HACKED ACCOUNT	VIRUS	SCAM	NONE

Strengths

The two statements with the highest percent positive.

Where to act first

The two statements with the lowest percent positive.

What the open answers say

Sort the comments into three or four themes.

You said, we will

What people told you, and the two things you will do about it.
