

Citizen survey results

Neighborhood _____

Date _____

Number of answers _____

Tally how many residents ticked each box. Percent agree = (number of 4s + number of 5s) divided by the total, times 100.

STATEMENT	1	2	3	4	5	TOTAL	% AGREE
1. Overall, I am satisfied with the services the city provides.							
2. I am satisfied with trash and recycling pickup.							
3. I am satisfied with the condition of streets and sidewalks.							
4. I am satisfied with police services in my neighborhood.							
5. I am satisfied with fire and emergency medical services.							
6. I am satisfied with water and sewer service.							
7. I am satisfied with parks and recreation.							
8. I am satisfied with the public library.							
9. I get good value for the local taxes and fees I pay.							

Which one should the city improve first

STREETS AND SIDEWALKS

TRASH AND RECYCLING

POLICE AND SAFETY

PARKS AND LIBRARIES

WATER AND SEWER

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Strengths

The two statements with the highest percent agree.

Improve first

The two statements with the lowest percent agree.

What the open answers say

Sort the comments into three or four themes.

You said, we will

The services residents rated lowest, and what the city will change.
