

Resident survey results

Wing or floor

Date

Number of answers

Tally how many residents ticked each box. Percent agree = (number of 4s + number of 5s) divided by the total, times 100.

STATEMENT	1	2	3	4	5	TOTAL	% AGREE
1. When I ask for help, it comes in good time.							
2. The aides and nurses are kind and patient with me.							
3. I get the help I need to bathe, dress and get around.							
4. I enjoy the meals here.							
5. I can find an activity here that suits me most days.							
6. I choose when I get up, eat and go to bed.							
7. I feel safe in my room and around the building.							
8. My room and the shared spaces are kept clean.							
9. If I raise a problem here, it gets sorted out.							
10. I would recommend living here to a friend.							

How often do you join in the activities here

MOST DAYS	A FEW TIMES A WEEK	ABOUT ONCE A WEEK	RARELY	NEVER

Strengths

The two statements with the highest percent agree.

What we will change first

The two statements with the lowest percent agree.

What the open answers say

Sort the comments into three or four themes.

You said, we will

What you told us, and what we are changing.
