

Accessibility survey results

Place or event

Date

Number of answers

Tally how many visitors ticked each box. Percent agree = (number of 4s + number of 5s) divided by the total, times 100.

STATEMENT	1	2	3	4	5	TOTAL	% AGREE
1. I could get where I needed to go.							
2. I could do everything I came to do.							
3. Information was in a form I could use.							
4. I could get help in a way that worked for me.							
5. I was treated with the same respect as anyone else.							
6. I did not have to explain my needs more than once.							
7. I knew how to ask for an accommodation or adjustment.							

What made things hardest for you

GETTING IN OR AROUND	FINDING OR READING INFORMATION	USING THE WEBSITE OR FORMS	GETTING HELP	NOTHING GOT IN MY WAY

Strengths

The two statements with the highest percent agree.

Fix first

The two statements with the lowest percent agree.

What the open answers say

Sort the comments into three or four themes.

You said, we will

What we heard, what we will change, and by when.
